



# Business Services, Inc.

“Keeping Your Business in Sync!”

## Service Reconciliation Module (SRM)

### Basic Features - Process 1

#### Reconciliation Support for Over 15 Industry Leading Service Providers

AES, Alarm.com, AlarmNet, AlarmPath, Bold, Bosch, Connect24, iViewNow, Kore, NearNet, SecureCom, StarLink, TelGuard, Telit, Uplink, WebEye

#### Upload Invoices or Account Lists in CSV or Excel Formats

Quickly and easily upload your monthly service-provider invoices for reconciliation.

#### Customizable and Flexible Mapping System

Mapping of the uploaded invoice or account lists can be easily customized by using the mapping editor to extract, transform, and load data such as receiver line prefixes and group numbers to build the account number that will be used in the reconciliation processes.

#### Invoice and Account List to SedonaOffice System Account Matching

SRM performs an initial match to SedonaOffice by using the customizable mapping rules to find accounts in the invoice or account list that are not loaded in SedonaOffice.

#### OPT System Services

The initial matching process will create a service associated to the matched system in SedonaOffice. These services will be checked going forward on future SRM uploads, allowing you to only address items that are exceptions.

#### Exceptions Dashboard

Using this dashboard you can identify accounts on the invoice that are not in SedonaOffice, and Services loaded that are no longer on the invoice. Manually reconcile any exceptions quickly by adding/removing the service within the OPT dashboard. Add temporary comments as you go, or create an OPT Customer Task and assign it to another user to follow up on the exception, or simply choose to ignore the exception until the next reconciliation.

#### System Service Upload History

View your upload history for each SedonaOffice system in OPT Web Services. Quickly identify each bill line item for each month such as service fees and add on services.

### Advanced Features - Process 1

#### Reconciliation Support for Custom Service Providers

Create your own service providers and services. Run reconciliations using your own lists of accounts, services, and other items against the SedonaOffice database.

### Pricing

**\*SRM Basic or Advanced Requires OPT Web Services v16.2 or Newer**

*(OPT Web Services is Sold Separately or is Included in the OPT POP Gold and OPT POP Platinum Plans)*

*SRM is NOT included in any POP plans, nor is it eligible for any POP Module discounts.*

### Pricing

Included  
(Available Now)

Included  
(Available Now)

Included  
(Available Now)

Included  
(Available Now)

Included  
(Available Now)

Included  
(Available Now)

Included  
(Available Now)

### Pricing

Included  
(Available Now)

### Pricing

\$4995  
(\$299pm)



## Basic Features - Process 2

### Basic Customer System RMR to Total Bill Cost Comparison

SRM will identify if the total cost on the bill is greater than the RMR you are billing on the customer system in SedonaOffice. Three options will be available for the comparison:

**Option 1:** Is the total cost greater than or equal to the RMR.

**Option 2:** Is the total cost greater than the RMR.

**Option 3:** Is the total cost greater than the RMR by (X%).

### Customer System Reconciliation Status and Total Cost

Quickly get the reconciliation status and last total of all 3rd party services for the customer, site, and system in SedonaOffice from the OPT Web Services dashboards.

### Profit & Loss Module Addon

Use total 3rd party service costs as a factor in the OPT Customer Profit & Loss module.

## Advanced Features - Process 2

### Use Supported Services Providers API's for Bill Retrieval

Retrieve data from supported providers directly from their API instead of having to upload the invoice each month.

(Note: Supported providers to be determined, AlarmNet will be support when their API is finished).

### Database Connection to Supported Systems for Data Retrieval

Establish a direct connection to another system to retrieve an account list and services for reconciliation against the SedonaOffice database.

Examples include AES's Network Management System and Bold Manitou.

Load your own custom query to other databases such MAS, Stages, Dice, etc.

(Note: These systems have not been evaluated or tested and may require support from the vendor).

### Customer System RMR to Line Item Bill Cost Comparison

SRM will identify if the line item on the invoice is greater than the associated RMR item you are billing on the customer system in SedonaOffice. Three options will be available for the comparison:

**Option 1:** Is the line item cost greater than or equal to the associated RMR item.

**Option 2:** Is the line item cost greater than the associated RMR item.

**Option 3:** Is the line item cost greater than the associated RMR item by (X%).

### Create Vendor Bill From a Completed Reconciliation

After an invoice is uploaded, reconciled, and then approved, the option will be available to load the invoice into SedonaOffice as a Vendor Bill.

Invoice can be loaded as a total to a single GL Account, or grouped by item category (Recurring, One Time, and Overages).

### Create Customer Bill Back Invoices From a Completed Reconciliation

After an invoice is uploaded, reconciled and then approved, the option will be available to create invoices to the primary bill-to on the customer or to the bill-to of the site containing items identified as eligible for bill-back as long as the customer system is also eligible.

Bill-back items are items that fall into one of these categories (One-Time and Overage Charges) and will have a price set either as (Fixed-Price or Markup).

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## Pricing

Included  
(Available Now)

Included  
(Coming Soon Q3)

Included  
(Coming Soon)

## Advanced

Included  
(Pending Development)

Included  
(Coming Soon)

Included  
(Available Now)

Included  
(Coming Soon)

Included  
(Coming Soon)

## Pricing

\$4995  
(\$299pm)

